GENERAL CONDITIONS



The producer is not responsible for the user's non-observance of the following instructions or for the inadequate competence of the same. In case of doubts, address to professional technicians.

CONDITIONS OF USE

The products must be used in the manner stated on the instructions, according to good technics and norms in force. If necessary, the product must be powered with a safety transformer supplied by the producer and suitable for what concerns voltage and polarity that are indicated on the label or on the packaging of the item. The correct connection of the device to the power supply and carried out with connection cables is entrusted to the installer. The producer is NOT responsible for damages to the device, things or people, caused by the use of a non-suitable transformer or by a connection not perfectly carried out. According to the different versions, the devices are expected to be mounted on walls, with the help of dowels which are not included in the package, on the ground with the help of plastic pickets (supplied) or on floors, even if different installations are not excluded. In case of different installations, please verify the suitability of the product to the use to which is assigned. The solidity and the good endurance of the fixing must be verified by the installer. The producer is not responsible for damages to the device, things or people, caused by different installations or by the removal or fall of the item caused by an incorrect installation. The producer is NOT responsible for the wear of the product caused by installations in places or conditions that could subject the item to heavy working. So, it is responsibility of the user to verify the suitability of the device to the use and stress to which the product is subjected.

CONDITIONS OF GUARANTEE

The products concerning the CE Directives 89/336, 92/31 and 73/23, updated by the CE Directive 98/68 and following amendments, must be compliant with the essential requisites of the same, in order to be sold on the market and installed in the area of the European Community. The compliance with CE Directives is certified by the special CE-mark on the product and/or on its packaging or on the instructions. The products that don't concern the CE Directives are, in any case, compliant with the Directive 92/89 (general product safety). The products specifically intended for exportation to non-European countries, and whose distribution on the European market is forbidden, do however comply with safety standards; they are manufactured according to state-of-the-art standards, and if correctly installed by skilled personnel and used in compliance with the necessary instructions, and subjected to regular maintenance, will ensure the safety of both people and things. It must be pointed out that the products, for which a specific destination of use is not envisaged, must be used by qualified experts for professional use only. All markings, drawings and indications of the products are provided for reference only, and are not binding. All products must be connected and installed by qualified technicians in compliance with the "CEI system" standards, that apply in Italy, or with the European norms or must be installed simply following the relative instructions. The company is NOT responsible for any damage or for the malfunctioning of the item if this is due to incorrect installation. Those responsible for the installation or for the use of the product must undertake all the necessary precautions stated by regulations and shown on the relative instructions supplied with the product, so that an incorrect use or an incorrect installation may not cause the risk of damage to both people and things. The builder is not responsible for any non-conformed goods, should the purchaser have been aware of this situation at the time of purchase. All complaints concerning presumed faults must be notified within 8 days of receipt in writing. The guarantee terms will be void should the purchaser fail to notify such defects within this term.

The guarantee is valid for two years from the date of manufacturing marked on the device itself, or from the purchase date if certified by the original purchase document. The guarantee will only be valid if the device is returned in adequate packaging and if all the components are in good conditions and have not been modified or tampered with. The guarantee is NOT valid if the items are used and/or installed without their specific power supply or in a manner that fails to comply with the enclosed instructions or good working practice, or if they have been modified without the manufacturer's consent, if they have been repaired by using non-original or unsuitable components, or if one or more parts of the same are found to be missing (screws, etc.), or if they are found to have been broken as the result of water penetration, knocks, falls or improper use. Guarantee is limited to the repair of the damaged product and/or to the replacement with an equivalent product, providing that the manufacturer justifies the motive for the return. The company is also NOT responsible for any compensation claims relating to profit loss, or for damages to people or things due to incorrect use of the product or faulty installation of the same. The manufacturer is responsible only for product flaws found to exist during normal working conditions as envisaged in the product instructions, and if the product is correctly used accordingly to the correct working procedure or eventual reference norms. In particular, the producer is not responsible for flaws due to adverse weather conditions or natural catastrophic events (over-voltages, lightning strikes etc.) or for complaints regarding the normal decline in the product performance due to normal wear of the product itself. In any event, the guarantee against defects is valid for a maximum of two years from the date of product's manufacturing, and always providing that the purchaser is able to prove that the product had been correctly stored, installed and used. The guarantee is limited to the manufacturer's decision to either provide a refund or to freely repair of replace the defective products. The guarantee term will be void should the product be returned in inadequate or damaged packaging, or in bad conditions, or in conditions differing from simple standard use, even prolonged in time, according to the manufacturer's judgement. In case the manufacturer fails to respect the contract terms stipulated, resulting in the cancellation of the sales contract, damage compensation will be provided only if the relative confirming documentation exists. In any case, such compensation will be limited to a maximum of twice the original purchase price. In order to be able to apply these terms, the purchaser must have regularly made all the payments as envisaged in the actual sales contract.